GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1156
ANSWERED ON:31.07.2000
SERVICE CHARGES
CHANDRAKANT BHAURAO KHAIRE;RAVINDRA KUMAR PANDEY

Will the Minister of COMMUNICATIONS be pleased to state:

(a) Whether there is a provision of charging Rs.20/- per fax besides the telephone bill for using STD, ISD/PCO/FAX by the PCO/STD/ISD operators as service charge;

(b) If so, the details thereof;

(c) Whether any agency of the Department of Telecommunications has been assigned the work of inquiry into such cases and prescribing norms; and

(d) If so, the details thereof ? *****

Answer

MINISTER OF STATE FOR COMMUNICATIONS (SH.TAPAN SIKDAR)

(a) & (b) : Sir, No charges have been prescribed by the department for providing fax service to the customer and same has been left to PCO operators/market forces. However department charges PCO operator on pulse rate basis and no licence fee is charged from PCO operator for fax service.

(c) & (d) : Does not arise in view of above. However complaints of overcharging/irregularity against the PCO franchisees are generally received in the field offices of the Department. As and when such complaints are received, the same are attended to on priority.